



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/4430125
Dated/दिनांक : 05-01-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	15-01-2024 12:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	15-01-2024 12:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Statistics And Programme Implementation
Department Name/विभाग का नाम	Department Of Statistics And Programme Implementation
Organisation Name/संगठन का नाम	Indian Statistical Institute
Office Name/कार्यालय का नाम	Indian Statistical Institute Kolkata
Item Category/मद केटेगरी	ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Computer-Servers; OEM Authorised Service Provider
Contract Period/अनुबंध अवधि	1 Year(s) 1 Day(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	100 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes

Bid Details/बिड विवरण	
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	2511000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	50000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

CE (A&F)
Indian Statistical Institute, 203 B T Road, Kolkata-700108
(Chief Executive)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

6. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**Additional SOW if not readily covered in the Scope of Works incorporated in STC of Services**As stated in the ATC Document**Other Information:**As stated in the ATC Document**Pre Bid Detail(s)**

Pre-Bid Date and Time	Pre-Bid Venue
08-01-2024 16:00:00	CSSC Meeting Room

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Computer-Servers; OEM Authorised Service Provider (1)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Major category of Assets	Compute
Type Of Asset	Computer-Servers
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Make/Brand Of Assets	HP
Onsite Service Engineers Requirement	None
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive
Periodicity of Preventive Maintenance Services	NA
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayanta Kundu	700108,Indian Statistical Institute Kolkata 203 B T Road, Kolkata - 700108	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

3. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Details of the Equipments under Onsite Comprehensive AMC of Smart Row:

Sl No	Type of Equipment	Brand	Quantity	Date of Installation	Last date of AMC/ CMC
1	High Performance Computing Cluster	HPE	1 No.	14/07/2018	June, 2023

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Scope of Work for Onsite Comprehensive AMC:

1. Validity & Deliverables: This Onsite Comprehensive Annual Maintenance Contract (CAMC) of HPC system (Annexure-I) is valid for Twelve Months from the date of execution of the contract by ISI,Kolkata. This CAMC covers the followings:

- All components (Annexure-I) of the HPC system under this AMC will have SBD comprehensive Hardware support
- All relevant Software running on the hardware under this AMC will have Unlimited Technical Support.
- Regular/periodical updates of relevant software/firmware/patches running on the hardware under this AMC

Deliverables for the above support:

- Support Window - 24*7
- Remote response time - 15-minute
- Onsite response time - SBD
- Resolution Time- SBD
- Phone access to experts and expert online chat and expert forum response
- General technical guidance and Tech tips videos
- Remote problem diagnosis and support
- Replacement parts and materials

2. Spares & Materials: Defective parts discovered during maintenance should be repaired or replaced by original (same OEM) new parts. Also the service provider must maintain an inventory of critical spare parts at their local facility ensuring the availability of spare parts in case of equipment failure can be done.

3. Tools/Instruments: HPE would provide necessary tools and instruments to their Service Engineer for the purpose of servicing the equipment onsite covered by the contract.

4. Documentation and Reporting: Whenever a Maintenance work will be done the Service engineer will give a detailed Report of the work.

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Annexure-1

Sr.No.	Installation details	Qty
1	<p>Master Node - 2 no of Intel Xeon Gold 6148 20C 2.4 GHz processors with 20 core and 192 GB Memory, 12 * 2.4TB</p> <p>HDD, HPE InfiniBand EDR/Ethernet 100Gb 1-port, FlexFabric 10Gb 2-port 533FLR-T Adapter, HPE iLO Advanced</p> <p>1-server License</p> <p>Make & Model No - HPE DL380 Gen10 Server</p>	1
2	<p>CPU Compute Node -2 no of Intel Xeon Gold 6148 20C 2.4 GHz processors with 20 core and 192 GB Memory, 2 * 1.2</p> <p>TB HDD, HPE InfiniBand EDR/Ethernet 100Gb 1-port, FlexFabric 10Gb 2-port 533FLR-T Adapter, HPE iLO Advanced</p> <p>1-server License</p> <p>Make & Model No - HPE ProLiant DL360 Gen10 8SFF</p>	17
3	<p>GPU Node 2 no of Intel Xeon E7-8867v4 18C 2.4 GHz processors with 18 core and 4TB Memory, 5 * 1.9 TB HDD, HPE</p> <p>InfiniBand EDR/Ethernet 100Gb 1-port, FlexFabric 10Gb 2-port 533FLR-T Adapter, HPE iLO Advanced 1-server License</p> <p>Make & Model - HPE DL380 Gen10</p>	2
4	<p>Virtualization Node - 2 no of Intel Xeon Gold 6148 20C 2.4 GHz processors with 20 core and 192 GB Memory, 2 * 1.2</p> <p>TB HDD, HPE InfiniBand EDR/Ethernet 100Gb 1-port, FlexFabric 10Gb 2-port 533FLR-T Adapter, HPE iLO Advanced</p> <p>1-server License</p> <p>Make & Model - HPE DL580 Gen9</p>	1

5	Primary Interconnect Switch - EDR 100 Gb/sec v2 36-port Power-side-inlet Airflow Managed Switch Make & Model - Mellanox Make	1
6	Secondary Interconnect - HPE 10G Switch Make & Model - HPE FlexFabric 5900AF	1
7	Management Interconnect :- HPE Switch - 1G Make & Model - HPE Office Connect 1620 48G	1

4. Buyer Added Bid Specific SLA

Text Clause(s)

Bid Specific SLA:

1. The contract would be onsite, comprehensive i.e. including service charges and replacement of parts of Original Equipment Manufacturer (OEM) or equivalent for all equipment related items listed in the Annexure-1.
2. In case of spare unavailability of the model, the Bidder needs to provide an equivalent or higher model of the spare or whole equipment from the same OEM.
3. **Service Period:** This Onsite Comprehensive Annual Maintenance Contract(CAMC) of HPC system (Annexure-I) is valid for Twelve Months from the date of execution of the contract by ISI,Kolkata
4. **Service Availability:** Support Window - 24*7, Remote response time - 15-minute, Onsite response time - Same Business Day, Resolution Time- Same Business Day.
5. **Disaster Recovery:** In case of any disaster, the agency will actively work towards early recovery of the data.
6. **Documentation and Reporting:** Whenever a Maintenance work will be done the Service engineer will give a detailed Report of the work.
7. Technical persons with at least 3 years' experience of providing maintenance services of similar systems should be in the payroll of the OEM/vendor company during the entire contract period.
8. **Penalties:** As per GeM standards
9. **Billing and Payment:** As per GeM standards.
10. **Dispute and Governing Law:** The laws applicable shall be the laws of India subject to the jurisdiction of the Courts in Kolkata.
11. **Termination:** Either party may terminate this agreement with written notice if there is a material breach of any terms or conditions stated herein but this clause does not supersede any of the terms mentioned above.

5. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---