



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2023/B/3544787
Dated/दिनांक : 15-06-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	26-06-2023 11:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	26-06-2023 11:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	30 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Statistics And Programme Implementation
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	N/a
Office Name/कार्यालय का नाम	Indian Statistical Institute Kolkata
Item Category/मद केटेगरी	Repair and Overhauling Service - Multi Rack Solution; Vertiv SMART ROW; No; Buyer Premises
Contract Period/अनुबंध अवधि	1 Month(s) 1 Day(s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Single Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days

Bid Details/बिड विवरण

Estimated Bid Value/अनुमानित बिड मूल्य	41300
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
4. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address

and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Product Details:[1686811924.pdf](#)

Scope of Work:[1686811926.pdf](#)

Terms and Conditions pertaining to the Bid/Contract:[1686811930.pdf](#)

Payment Terms:[1686811919.pdf](#)

Repair And Overhauling Service - Multi Rack Solution; Vertiv SMART ROW; No; Buyer Premises (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Product Category	Multi Rack Solution
Product Brand	Vertiv SMART ROW
Spares Required	No
Place of Repair/Maintenance	Buyer Premises
Addon(s)/एडऑन	
Additional Details/अतिरिक्त विवरण	
Product Details	Vertiv SMART ROW

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Products to be Repaired	Additional Requirement/अतिरिक्त आवश्यकता
1	Saumya Halder	700108,Indian Statistical Institute Kolkata 203 B T Road, Kolkata - 700108	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Details of the equipment to be covered under One Time Inspection

SI No	Type of Equipment	Brand	Model	Quantity	Year of Purchase	Last date of AMC/ CMC
1	Automatic Regulatory Apparatus for IT Systems, SR-635-RC	Vertiv	SMART ROW	1 No	21-Mar-18	20-Mar-21.

Scope of Work:

The scope of this inspection includes the following:

1. Physical inspection of the Vertiv Smart Row Instrument, including its components, cables, and connections.
2. Verification of the instrument's operational status and performance.
3. Identification of any potential issues or areas of concern.
4. Testing and calibration of relevant sensors and monitoring equipment.
5. Documentation and reporting of the inspection findings, including recommendations for any necessary repairs or maintenance.
6. Resetting the Biometric Lock.

Tasks and Responsibilities:

- 1) The vendor shall assign qualified technicians with expertise in Vertiv Smart Row Instrument for conducting the inspection.
- 2) The vendor shall coordinate with the institute's authorized personnel to schedule a suitable time for the inspection.
- 3) The vendor shall ensure that all necessary tools and equipment required for the inspection are available.
- 4) The vendor shall conduct a thorough physical inspection of the instrument, checking for any signs of wear, damage, or malfunction.
- 5) The vendor shall perform operational tests to ensure the instrument is functioning properly.
- 6) The vendor shall test and calibrate relevant sensors and monitoring equipment to maintain accuracy and reliability.

- 7) The vendor shall prepare a detailed report documenting the inspection findings, including any identified issues, recommendations, and suggested corrective actions.
- 8) The vendor shall submit the inspection report to the institute within an agreed-upon timeframe.
- 9) The vendor shall perform the resetting operation of Biometric Lock.

Service Level Agreement:

Service Description:

The service to be provided under this agreement includes a one-time inspection of the Vertiv Smart Row Instrument at ISI-Kolkata. The vendor shall perform the inspection, including physical examination, operational tests, calibration, and documentation of the findings.

Service Provider Responsibilities:

1. The vendor shall assign qualified technicians with the necessary expertise to perform the inspection.
2. The vendor shall provide all tools and equipment required for the inspection.
3. The vendor shall perform the inspection in a timely and professional manner.
4. The vendor shall prepare a detailed report outlining the inspection findings and recommendations.
5. The vendor shall submit the inspection report to the institute within [agreed-upon timeframe].

Institute Responsibilities:

1. The institute shall provide access to the Vertiv Smart Row Instrument and its surrounding area.
2. The institute shall cooperate with the vendor to schedule a suitable time for the inspection.
3. The institute shall provide any necessary documentation or information related to the instrument's maintenance history, previous issues, or concerns.

Timeline:

The inspection shall be completed within 28 days from the date of agreement.

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Reporting:

The vendor shall submit a comprehensive inspection report to the institute within 28 days. The report shall include detailed findings, recommendations, and suggested corrective actions.

Payment:

The payment terms for this one-time inspection shall be as per the mutually agreed-upon terms between the institute and the vendor.

Confidentiality:

Both parties agree to treat any confidential information obtained during the inspection process as strictly confidential and shall not disclose it to any third party without prior written consent.

Termination:

Either party may terminate this agreement with written notice if there is a material breach of any terms or conditions stated herein.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition

specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---